

Overview

HP Engage 2x20 Pole Display



Model

HP Engage 2x20 Pole Display

5RD97AA/AT

Introduction

Frame easily readable price, product, and order information for customers on the HP Engage 2 x 20 Pole Display. It has three adjustable height positions, cleanable¹ edge-to-edge glass, and support for alphanumeric and compound characters.

Compatibility

The HP Engage 2x20 Pole Display is compatible with HP Retail Point of Sale Systems.

NOTE: Not all Point of Sale system models are available in all regions.

Service and Support

Three (3) year limited warranty with advance exchange when purchased from HP.

General

| | |
|-------------------------------|--|
| Display Method | TFT LCD |
| Brightness | 200 Nits |
| Resolution | 320x32 Dots |
| Display Mode | Alphanumeric: 20 digits × 2 lines |
| Character Dot Matrix | 16x16 dots for 2x20 |
| Dot Size (W x H) | 0.375 x 0.625 mm |
| Viewing Direction | 25° |
| Viewing Area (W x H) | 123 X 22.2 mm |
| Character Type | Alphanumeric and Compound (2-Bytes) Words |
| Character Size (W x H) | 6.0 x10.0 mm |
| User Define Character | 96 characters |
| Language | US English Int'l English Arabic Bosnia Chinese(traditional & simplified) Croatian Czech Danish Dutch Estonian Faroese Finnish Flemish French Fr Canadian German Greek Hebrew Hungarian Icelandic Indonesian Irish Italian Japanese Katakana Korean Latvian Lithuanian Norwegian Polish Portuguese Romanian Russian Slovene Slovak Spanish |

Swedish

Mechanical

| | |
|-------------------------------|--------------------------------------|
| Dimensions (L x W x D) | 150 x 45 x 18 mm (15 x 4.5 x 1.8 cm) |
| Weight | 539 g (1.18 lb.) |
| Cable length | 1.8 m (6 ft) |
| Color | Black |

Connection

| | |
|------------------|----------------|
| Interface | USB in 5V only |
|------------------|----------------|

Power

| | |
|--------------------------|------------|
| Power Consumption | 5V - 400mA |
|--------------------------|------------|

Drivers

Windows USB, OPOS, and JPOS drivers

Reliability

| | |
|-------------|--------------|
| MTBF | 30,000 hours |
|-------------|--------------|

Operating System

Compatible with:

Windows

Windows 7 Professional 32 and 64-bit
Windows Embedded POSReady 7 32 and 64-bit Windows Embedded
POSReady 2009
Genuine Windows 8/8.1 Professional 32bit & 64bit Genuine Windows Industry
8.0/8.1
Windows 10

Linux

Red Hat/CentOS 6 (32/64 bit) and newer
Suse Linux Enterprise POS 11 (32/64 bit) and newer Ubuntu 12.04 (32/64 bit)
and newer

Android

Agency Certifications

FCC, CE, VCCI, RCM, KCC, ICE, CSA, EAC

Option Kit Contents

HP Engage POS Pole Display, USB Cable.

| Date of change: | Version History: | Description of change: |
|------------------------|-------------------------|-------------------------------------|
| August 28, 2019 | From v1 to v2 | Changed Viewing Direction section |
| September 23, 2019 | From v2 to v3 | Changed Service and Support section |

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